



Healthy Homes People Lives and Communities (HHPLC)

Job Role: Community Worker x2 (Young person x1 and Wellbeing x1)

Location: North Wales

Work Base: Greenfield Business Centre and Clwyd Alyn Head Office (Homes Working In line with Current Covid Regulations)

Hours of Work: Full-time 37 hrs (job share and flexible working available)

Salary: £21,741

Contract length: Until 31st October 2023

An exciting opportunity to help lead a new initiative, Healthy Homes People Lives and Communities (HHPLC). As Project Co-ordinator you will be at the forefront of work being led by ClwydAlyn Housing in partnership with Warm Wales and TGP Cymru Team Around the Tenancy, supporting vulnerable households across North Wales to be warmer, safer and healthier.

Employing a holistic approach that recognises the links between fuel poverty, avoidable health inequalities and well-being, HHPLC will engage directly with ClwydAlyn residents, along with those in the wider community, providing a range of interventions that address the causes of fuel poverty and tackle associated health and well-being issues. Individuals will be supported by trained Energy Community Workers, either in person or over the phone, who will work with households to reduce utility expenditure and improve energy efficiency of their homes.

You will be working for Warm Wales which was established in 2004. Warm Wales works to provide homes with affordable warmth and to alleviate fuel poverty. We work closely with the public and private sectors to maximise funding opportunities which enable individual and area wide energy efficiency schemes. The focus of the job will be to work in selected communities to identify and help vulnerable fuel poor households particularly those in poor housing stock with insufficient heating and experiencing fuel poverty.

We are looking for someone to join us in North Wales and work with us to provide support and advice to residents in North Wales looking at tackling fuel poverty, reducing avoidable health inequality and improving health and wellbeing of residents.

In line with current Covid Regulations, the team in North Wales have been unable to visit so are providing a telephone service to those that need a chat and to get advice and support on making sure that their home stays warm, that they can afford to put their heating on, knowing where to get support if they are worried about paying rent, mortgage, utility bills or are worried about income due to taking time off work. The

delivery is changing and more face to face contact is taking place but still in accordance with the current Covid Regulations.

Job Description

Warm Wales- Healthy Homes People Lives and Communities (HHLPC)

Post: Community Worker x 2 (Young Person x1 and Wellbeing x1)

Supervised by : Project Co-ordinator

Description of duties:

- To be based with Warm Wales within the North Wales team working in partnership with ClwydAlyn and TGP Cymru Team around the Tenancy along with Local Authorities, third sector organisations and other partners when identified.
- Due to current Covid Regulations, work is currently delivered from home and by using telephone calls, we aim to return to home visits and being in the office once guidance from the Welsh Government allows.
- To assist with the delivery of Healthy Homes, People Lives and Communities in North Wales □ To carry out visits (either joint or on own) providing advice / guidance to the residents.
- Making referrals to other originations that can assist and gaining feedback from the residents and originations following the interventions. (subject to Covid Regulations)
- The Community Worker will work to support the aims and objectives of Healthy Homes, People Lives and Communities (HHPLC).
- To work in partnership with other Council sections such as legal services and Housing Options; public partners such as RSLs; private partners such as landlords, agents and contractors and voluntary sector groups such as CAB.
- To work with community representatives and neighbourhood management services when required to involve residents in service delivery.
- Be conversant with and competently use IT systems to support your work.
- Carrying out such duties commensurate with the grade as may be required from time to time.

Additional duties for Young Person Community Worker

- Assess the needs of young people to correctly plan and deliver support and advice.
- work in partnership with families and other key people in the young person's life, as well as with professionals from other organisations involved with young people such

as social care, health, police, education, youth offending teams and local authorities, in order to build a strong support network

- Working alongside TGP Cymru which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning.

Knowledge and skills

- Excellent customer care skills
- Have an understanding of how this role may help to reduce health inequalities in the community
- IT Skills – Microsoft Office and other software for data/ case management
- Ability to manage a caseload of varied work, set priorities and work to own initiative
- Awareness of equality and diversity issues
- Willingness to work occasionally outside of normal office hours
- Ability to travel to attend meetings within and outside the Borough
- To have an awareness of national and Local standards, Policies and Legislation within Wales such as Housing Acts, Housing Health and Safety Rating System (inspection of properties), Wellbeing of Future Generations, Fuel Poverty, Make Every Contact Count, Adverse Childhood experiences, Social Prescribing and Safeguarding.
- Enable individuals to change their behavior to improve their health and well-being while working in the community.
- Work with young people and families in complex situations using a strengths based approach



- Multi-agency working
- Safeguarding
- Full driving licence Issued by

Project Manager-NW: Joanna Seymour

Date: 02nd November 2021

Please complete the Warm Wales-Cymru Gynnes application form and provide a covering letter explaining what you would bring to the role. You may add a as well CV if you wish.

Email it to Joanna.seymour@warmwales.org.uk