

Night Concierge

Erw Groes

Annualised Hours, Permanent

(Guaranteed 1x12 hour shift per month with the possibility of being offered further hours)

£9.95 per hour

At ClwydAlyn we put people at the heart of our business.

We are on an exciting journey which will see us implement a new business plan focused on tackling poverty across North Wales where we provide our homes and services. Everything we do will be based on our values of trust, kindness and hope. We are looking for someone that lives and breathes these values!

About our Supported Living Provision:

We provide a wide range of high-quality supported accommodation-based services for vulnerable homeless people with support packages tailored to the individual needs of our clients. Our aim is to develop people's independent living skills to enable them to move on into suitable accommodation.

Our supported living services are open 24 hours a day, seven days a week including weekends and bank holidays. The Night Concierge Worker forms a key part of us delivering safe and secure accommodation for vulnerable customers with complex needs. This is both a rewarding and challenging role.

Who are we looking for?

- You will have great people skills and excellent communication skills.
- You will have empathy with homeless people and have a passion for wanting to provide safe and secure accommodation to some of the most vulnerable in society.
- You will have a positive and dynamic attitude to working in what can be a challenging environment at times.
- You will understand what delivering excellent customer service is and a commitment to doing so.

What do we offer?

We offer a benefits package including membership of SHPS pension scheme with employer matched contributions to 8%, cycle to work scheme, eye care vouchers, retail and leisure discounts, a financial wellbeing package, 25 days holiday plus Bank Holidays, life assurance, EAP programme and a comprehensive training package, all in a values-based organisation with a great culture!

This role requires an enhanced Disclosure & Barring Service (DBS) check which we pay for. To apply, please send your CV and expression of interest PeopleTeam@clwydalyn.co.uk including a brief statement of your experience.

If you would like to have an initial conversation, please contact Maria on 07795 256205.

Closing date for applications is January 17th