



Join our team as a Support Worker and Night Receptionist

Are you passionate about making a real difference in people's lives? Do you thrive in roles where every day brings new challenges and opportunities to help others?

We are looking for positive and dynamic individuals to join our team across two schemes in North Wales who truly live our values of **Trust, Kindness, and Hope**.

As a support worker or night receptionist, you'll be the heartbeat of our community, providing support and reassurance when it's needed most.

Vacancies available:

Support Worker (Nights)
£23,208 per annum
Norfolk House, Colwyn Bay

Nighttime Receptionist
£21,950 per annum
Norfolk House, Colwyn Bay

Support Worker (days, evenings and nights)
£23,208 per annum
Y Dyfodol, Rhyl

All 3 roles are full time (37 hours per week) and permanent.

What's in it for you?

- Are you looking for an excellent work life balance?
- Would you like 25 days paid holiday (increasing to 30 days), with the opportunity to sell/purchase more annual leave?
- Receive up to 8% employer pension contributions.
- Join a Cycle to Work scheme.
- Receive eye care vouchers.
- Have excellent enhanced maternity package and many other company benefits.
- Free meals for staff

If so, we could be a great match....

What will you be doing and what are we looking for?



Norfolk House and Y Dyfodol are safe places providing 24-hour support and wrap around services for residents who are homeless, or at risk of becoming homeless, possibly due to challenges around substance misuse.

You will be part of an amazing team giving consistent support to prepare residents to live independently. You will have great people skills, excellent communication skills and be able to deliver a high standard of customer service.

We will expect you to lead by example, demonstrate our values, and incorporate safeguarding and health and safety in everything you do. You will have a resilient approach to deal with challenging behaviours and believe in bringing out the best in people, equipping them to make their own decisions and meet their full potential.

These roles require an Enhanced Disclosure & Barring Service (DBS) check which we pay for.

The closing date for applications is 14th February 2024, with interviews taking place on 20th February 2024, at Norfolk House in Colwyn Bay.

If you are interested in any of the roles and would like to chat further, please get in touch, give Susan Stevenson, Service Manager, a call on 07977 794884.

To apply please submit your CV to peopleteam@clwydalyn.co.uk. Once received, you will be sent 3 questions to answer as part of shortlisting process.

We are always striving to improve our recruitment practises and we may send you a follow up email asking for your feedback and opinion on your recruitment experience with us, if you would prefer not to be contacted, please highlight this during the application process.