



ClwydAlyn

Maintenance

Job Overview

Plumbing and Heating Engineer

- £36,421 per year
- V72, St Asaph
- 40 Hours a week

Qualifications: Recognised Trade Qualification – ACS including LPG = CONGLP 1 (Desirable), NVQ level 2 or equivalent, Central Heating = CEN 1, Fires = HTR 1, Cookers = CKR 1, Core safety = CCN 1, CPA1, NVQ / City and Guilds – Energy Efficiency, full UK driving licence



@ClwydAlyn



Person Specification

Purpose

To ensure that properties have reliable and efficient plumbing and heating systems that meet the needs of occupants while prioritising safety and compliance with regulations.

Key Responsibilities

- To provide an efficient responsive and cyclical maintenance service to heating and plumbing installations for the association. Carry out boiler servicing, diagnosing faults and replacing defective parts as necessary. Re-instate systems that have been disconnected.
- Assist the annual maintenance programme if required, including undertaking heating, servicing, checking, cleaning and replacing parts as necessary.
- Provide technical and general reports, both written and orally, including customer feedback on maintenance issues for both current and future developments. Where necessary, identify areas of concern such as defects, repair trends etc.
- Keep appropriate property and file records, e.g. repair works undertaken, contact with residents, copies of invoices etc.
- When required, liaise with the Asset team officers of ClwydAlyn Housing Association to agree works to be ordered, and their specification, and keeping the officers aware of issues arising, provide detailed records of works undertaken and progress on jobs.
- Complete time sheets, diary and absence procedures, so that the Contact Centre / Maintenance Coordinator is informed and record required information on relevant computer systems.
- Resolve problems through careful analysis and consideration of possible solutions, seeking manufacturer's advice where appropriate.
- Take appropriate decisions having considered priorities, responsibilities and the need for new solutions, having consulted the maintenance manager and informing of any work not within their own competency.
- To be proficient in the use of diagnostic and test equipment, in relation to fault finding and servicing of heating systems.
- The post holder will be expected following training to use mobile PDA equipment.
- Ensure that the Company vehicle and equipment provided are checked and serviced regularly in accordance with the manufacturer's requirements and kept in a clean and presentable condition and report any incidents / damages promptly to the Maintenance Coordinator.

Working for ClwydAlyn

- Providing excellent customer service for both internal and external customers, clients and colleagues.
- Training will be provided to work in line with all health and safety requirements, company procedures and legislation. It is essential to complete any training and development as deemed necessary and compatible with the nature of the post.
- All our teams are expected to work in-line with our values and also be responsible for the application of Equality and Diversity practices.
- You may be asked to complete work or tasks reasonable that are outside of your usual work, by your manager, director, executive team or the board, this would be discussed in detail if necessary.
- Barring Service (DBS) check. Staff will need to demonstrate through their DBS check that they have no spent or unspent convictions, cautions, reprimands, or warnings which would impact on their ability to carry out their role.

About ClwydAlyn



ClwydAlyn was formed in 1978 as a non-charitable Registered Social Landlord and now manages over 6,500 homes and employs 760 staff. We deliver a range of housing management related services, which includes care and supported housing, development, and repair and maintenance services across North Wales (Denbighshire, Flintshire, Conwy, Wrexham, Powys, Gwynedd and the Isle of Anglesey).



Our homes and services include social family housing and single person accommodation, supported living accommodation and specialist care and nursing services, low-cost home ownership, leasehold management services and intermediate and market rented housing. The Group's turnover is £64m.

We are an ambitious Housing Association and very driven by our values and mission. We believe that it is wrong that there is still so much inequality and poverty across our region, and we know that this impacts every aspect of people's lives. We took a strong position to end evictions four years ago and we use our money and influence to do all we can to support those experiencing poverty and to champion for change across our country.

Why work for us?

Job Benefits

- Are you looking for an excellent work life balance?
- Would you like 25 days paid holiday (increasing to 30 days), with the opportunity to sell/purchase more annual leave?
- Receive up to 8% employer pension contributions.
- Join a Cycle to Work scheme.
- Receive eye care vouchers.
- Free hot meals provided to staff when working.
- Excellent enhanced maternity package and many other company benefits.



You can apply in a number of ways:

The more traditional approach

Send an up-to-date CV which shows your full career history and a statement explaining why you are interested in this role and the skills and experience you can bring to the role.

Send us a short film

Maximum 3 minutes explaining why you are interested in this role and the skills and experience you can bring with a short accompanying letter/email.

Ffôn/Tel: 0800 1835757
Ebost/Email: help@clwydalyn.co.uk

apply at clwydalyn.co.uk
applications close 14 May

This role has been assessed as requiring an Enhanced Level (without barred list) Disclosure and Barring Service (DBS) check. Staff will need to demonstrate through their DBS check that they have no spent or unspent convictions, cautions, reprimands or warnings which would impact on their ability to carry out their role. Any risks identified through the DBS check will be reviewed by the Group and a Risk Assessment undertaken. The outcome of the Risk Assessment may result in job offers being withdrawn or existing staff member's employment being reviewed. Further information is available in the Group's DBS Policy and Procedure which can be requested from the HR Team.