

Wales Hate Support Centre

Who are we?

The Wales Hate Support Centre is delivered by Victim Support who are the leading independent victims' charity in England and Wales. We provide free and confidential support to anyone affected by crime and traumatic events.

We are independent of the police and local authorities but work with them and the whole of the criminal justice system and other relevant bodies to improve services for victims and provide much needed support.

What do we offer?

We are here to support anyone affected by hate crime or incidences. That's not just victims, but their friends, family and any other people involved. Because we are independent, you can talk to us whether or not you reported the crime to the police. We can:

- Help you feel safer and more secure
- Help you to understand your rights and the services you're entitled to
- Help you to explore ways to cope
- Connect you with services and support networks
- Provide Third Party referrals, and refer to the police on your behalf

We have a number of specialist roles which provide tailored support to victims who may have complex needs, including Children and Young people affected by crime.

Young people aged 13+ can directly access the service.

We can provide support in over 200 languages.

How can you get in touch?

Call us

Anyone can call us free on 0300 30 31 982
24/7, 365 days of the year

Website

www.reportheate.victimsupport.org.uk

Chat with us

Access our 24/7 Live Chat service: www.reportheate.victimsupport.org.uk

E-mail us

You can email us at hate.crimewales@victimsupport.org.uk or you can self-refer via our website

Professional / Agency Referral

Professionals can refer a client by completing our referral form, please contact us for a copy hate.crimewales@victimsupport.org.uk

My Support Space

Victim Support provides My Support Space, an online resource designed to help survivors (16+ years) and their supporters manage the impact that crime has had on them.

It is a free, safe, secure and confidential space, which contains interactive guides, videos, techniques, activities and tips. Anyone can sign-up at <https://mysupportspace.org.uk/moj>

Training & Engagement

Please contact us for more information on our engagement programme in Wales and free training hate.crimewales@victimsupport.org.uk

www.reportheate.victimsupport.org.uk

Registered charity no 298028

