



ClwydAlyn

Department: Maintenance

Job Overview

Plumbing and Heating Engineer

Permanent

- £37,215.84 per year
- North Wales, Field Based
- 40 hours per week
- Monday to Friday – 8am – 4.30pm



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Job Overview

Plumbing and Heating Engineer

Department: ClwydAlyn Property Maintenance

Salary £37,215.84 per year

Location: Field based, North Wales

Hours: 40

Work Pattern: Monday – Friday 8am – 4.30pm

Job purpose: As a Plumbing & Heating Engineer, you will be a key member of either our Responsive Repairs or Planned Works team, ensuring our properties are well-maintained, safe, and comfortable for residents. This is a diverse role involving the maintenance, boiler servicing, and installation of plumbing and heating systems, as well as supporting planned projects. Undertake full kitchen, bathroom, and wet room refurbishments.

Essential Skills & Qualifications:

Recognised trade qualification	NVQ Level 2 & 3 in Plumbing or equivalent
Central Heating - CEN 1	Cookers - CKR1
Fires - HTR1	Pipework - CCN1
Core Safety - CPA 1	A full driving licence

This role requires an Enhanced Disclosure & Barring Service (DBS) check which we pay for.



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Job Overview

Plumbing and Heating Engineer

Why work for ClwydAlyn?

Are you a skilled Plumbing and Heating Engineer looking to use your talents to make a real difference in people's lives? At ClwydAlyn, our mission is to beat poverty in Wales and improving lives across our communities through our values of **Trust, Kindness and Hope**. Our strong social purpose is at the heart of everything we do, and we're inviting you to join a workplace where your skills can directly impact those who need it most.

As part of ClwydAlyn, you'll be joining a friendly, supportive team committed to balancing work with life, winning national recognition for our efforts in mental health and workplace well-being.

Here's what you can look forward to as part of our team:

- A Great Work-Life Balance with 25 days of paid holiday (increasing to 30 days after length of service) and the flexibility to sell or purchase additional annual leave
- **Financial Security** through up to 8% employer pension contributions
- Healthy Commutes with our Cycle to Work scheme
- Care for Your Vision with eye care vouchers
- Meals on Us—enjoy **free hot meals** when you're on shift
- **Enhanced Maternity Package** and a variety of additional benefits that support you and your family

At ClwydAlyn, we're not just offering a job, we're offering the chance to develop both personally and professionally in a workplace that values and supports you. If you're ready to bring your expertise to a team making a positive impact, we'd love to hear from you!



Job Overview

Plumbing and Heating Engineer

Primary Responsibilities

Plumbing & Heating Maintenance

- Carry out boiler servicing, fault diagnosis, and part replacements.
- Ensure all gas works comply with current regulations and manufacturer instructions.
- Reconnect appliances such as gas cookers and hobs, install plumbing.
- Replace damaged radiators and alter pipework as necessary.
- Carry out general plumbing repairs, such as leaks to pipe work and replace taps etc.

Planned Works

- Carry out plumbing works and install gas appliances for new / upgraded kitchen and bathrooms in residential properties and schemes.
- Disconnect existing pipework and complete first fixes following rip-outs.
- Reconnect kitchen sinks and appliances after installation.
- Upgrading / altering pipework as needed, including gas supplies

Collaboration and Teamwork

- Work closely with other departments within ClwydAlyn to agree on job specifications and progress updates.
- Collaborate with Planned Maintenance team members to successfully install a programme of kitchen and bathroom upgrades annually.
- Keep the Asset team officers aware of issues arising, provide detailed records of works undertaken and progress on jobs.
- Complete time sheets, diary and absence procedures, so that the Contact Centre / Maintenance Planner is informed of post-holder's whereabouts.
- Attend residents and outside agency meetings appropriate to the postholder's responsibilities.

Unsocial Conditions/ Special Circumstances

- Attend to out of hours emergencies.
- Responsible for the security of the company vehicle provided, both during and outside office hours.
- Ensure that the company vehicle and equipment provided are checked and serviced regularly in accordance with the manufacturer's requirements and kept in a clean and presentable condition and report any incidents / damages promptly to the Maintenance Coordinator.
 - A flexible approach to the role is required which will include the requirement to home start, hot desk and to work occasional evenings and weekends.

Why work for us – Benefits

As well as making sure staff have access to a free meal each day, other benefits include:



Health benefits

We offer a range of health related benefits including a Cycle to Work scheme, Eye Care scheme and Health Care Cash Plan.

We also offer a free and confidential counselling service to all staff.



Annual Leave

We offer 25 days plus bank holidays increasing to 30 days after 5 years' service.

Additional flexibility to buy and sell up to 5 days annual leave (pro rata).



Enhanced sickness pay

Enhanced sickness pay after 1 years service rising to a maximum of 3 months full pay, 3 months half pay.

In serious and life threatening situations we agree support on an individual basis.



Dedicated Wellbeing Support

We know that fostering high levels of wellbeing is good for people, the organisation and the communities we work within. We are committed to creating positive, flexible working environments where individuals and communities can thrive.

We have a dedicated Workplace Wellbeing Team and we provide a wide range of support and wellbeing-related benefits to support good mental, physical and social wellbeing.



Families are important

We offer 4 months full pay and 5 months half pay when on Maternity, Adoption or Shared Parental Leave.

We also offer an agile and flexible working environment to support families and carers.



Pension

Defined Contribution pension scheme with matched contributions (up to 8%) and death in service benefit 3 times your salary.



Financial wellbeing and support

We offer a range of support including access to savings and loans through a credit union, access to support from our in-house Welfare & Money Advice Team and access to a free lunch for all staff.



Learning & Development

Investing in the personal development of staff to reach their potential is our priority.

Through formal training, on the job learning, coaching and mentoring, we provide a learning environment that is supportive for each person to build skills that will help them be great in their job today but also enable them to grow a career with us for the future.

About ClwydAlyn



ClwydAlyn was formed in 1978 as a non-charitable Registered Social Landlord and now manages over 6,500 homes and employs 760 staff. We deliver a range of housing management related services, which includes care and supported housing, development, and repair and maintenance services across North Wales (Denbighshire, Flintshire, Conwy, Wrexham, Powys, Gwynedd and the Isle of Anglesey).



Our homes and services include social family housing and single person accommodation, supported living accommodation and specialist care and nursing services, low-cost home ownership, leasehold management services and intermediate and market rented housing. The Group's turnover is £64m.

We are an ambitious Housing Association and very driven by our values and mission. We believe that it is wrong that there is still so much inequality and poverty across our region, and we know that this impacts every aspect of people's lives. We took a strong position to end evictions four years ago and we use our money and influence to do all we can to support those experiencing poverty and to champion for change across our country.



For an informal chat and to discuss the role further please contact Neil Winstanley.

neil.winstanley@clwydalyn.co.uk

You can send a video or audio note with your expression of interest by telling us why you are applying for the role or

email your CV to recruitmentca@clwydalyn.co.uk

or visit our website www.clwydalyn.co.uk/work-for-us

Come have a conversation with us, we look forward to hearing from you!

GOOD LUCK.