

ClwydAlyn 72 Ffordd William Morgan, St Asaph Business Park, St Asaph, Denbighshire, LL17 0JD Customer Service Centre: 0800 1835757 Email: help@clwydalyn.co.uk www.ClwydAlyn.co.uk

# **Application for Rented Accommodation**

Please answer all questions as fully as possible so that we can assess your application properly. If we do not have enough information we will return the form to you and you will not be registered on our waiting list. If you need any help with the completion of this form please call the contact centre on 0800 1835757 or 01745 536800.

#### Section 1: About you

	First Applicant	Second Applicant
Title (Mr/Mrs/Miss/ Ms		
etc) Gender		
First Name(s)		
Surname		
Relationship to first Applicant		
Date of Birth		
National Insurance Number		
Address		
Postcode		
Date you moved into this Address		
Home Telephone Number		
Mobile Telephone Number		
Email Address		
Name and Address of your current landlord		

### Section 2: Other people who live with you

Tell us about anybody else who lives with you now and if they are moving with you or not.

Name	Relationship to Applicant	Date of Birth	Gender	Moving with you?	
				Yes No	
				Yes No	
				Yes No	
				Yes No	
				Yes No	
				Yes No	
				Yes _No	

Please tell us about anybody else who will be living with you when you move.

Are you or anybody who is moving with you pregnant?

Yes No

Name	Relationship to Applicant	Date of Birth Gend	er Current Address

If yes when is the baby due?

Please send a copy of your MAT B1 form with your application.

## Section 3: About where you live now

Brief description of your current home.

Are you	Main	Applicant	Joint	Applicant
Renting from a Housing Association	Yes	No	Yes	No
Renting from a Council	Yes	No	Yes	No
Renting from a private landlord	Yes	No	Yes	No
An Owner Occupier	Yes	No	Yes	No
Living with friends or family	Yes	No	Yes	No
In tied Accommodation	Yes	No	Yes	No
In the Armed Forces	Yes	No	Yes	No
Living in a hostel or other temporary accommodation Yes		No	Yes	No
Other (please state)	Yes	No	Yes	No

Please tell us what type of home you are living in at the moment.

Are you living in a	Main	Applicant	Joint	Applicant
A bedsit	Yes	No	Yes	No
A ground floor flat	Yes	No	Yes	No
An upper floor flat	Yes	No	Yes	No
A bungalow	Yes	No	Yes	No
A house	Yes	No	Yes	No
A hostel	Yes	No	Yes	No
A caravan	Yes	No	Yes	No
Bed & Breakfast	Yes	No	Yes	No
Other (Please describe)	Yes	No	Yes	No

Please tell us how many rooms you have and if you have to share these with anyone who isn't a member of your household.

Room	Number	Sharir	ng?
Double bedrooms		Yes	No
Single bedrooms		Yes	No
Living room		Yes	No
Dining room		Yes	No
Bathroom		Yes N	٥V
Toilet		Yesl	No
Kitchen		Yes N	١o

#### Section 4: Previous addresses

Please tell us where you have lived for the past **5 years**. If you have had a tenancy before we will contact your landlord to ask for a reference. Please continue on a separate sheet if necessary.

First Applicant's Address	From	То	Name & Address of Landlord	Reason for leaving

Please tell us about anybody else who will be living with you when you move.

Second Applicant's Address	From	То	Name & Address of Landlord	Reason for leaving

#### Section 5: Why do you need to move?

Please tick to indicate which of the following apply to you.

You will need to supply evidence to support your application. Please refer to pages 8 to 12 in the guidance notes to see what type of evidence is acceptable.

#### Homelessness

Please note that if you are homeless or are likely to become homeless within the next 28 days you should contact your local authority to see if you can make a homelessness application. Please send us a copy of the letter you receive from the local authority telling you what they have decided about your homelessness application as this may affect your priority banding.

#### Tick which applies to you

I / we are staying with family or friends but have been confirmed as homeless and in priority need by the local council **(Page 12)** 

I / we are staying with family and friends but the local authority have not accepted us as homeless and in priority need (Page 9)

I am single and homeless and have been told by the council that I am 'not in priority need' (Page 9)

I am going to be homeless within the next 2 months (Page 9)

I / we are homeless and are living in temporary accommodation provided by the council (Page 12)

#### Problems with your present home

My property does not have a kitchen/ bathroom or indoor toilet (Page 8)

My property is in a serious state of disrepair and has been declared as 'unsafe' or hazardous to health by an Environmental Health Officer **(Page 8)** 

I need to move because my current home is over crowded (Page 10)

I / we have children under 10 years of age and we live in an upper floor flat without access to a garden (Verified at home visit)

#### **Social/ Personal Issues**

I need a new home because my family cannot live together in my current home (Page 9) I

need to move because I am escaping a violent situation (Page 8)

I need to move because I need to leave my home following the breakdown of a relationship (Page 11)

I need to move to be closer to work (Page 11)

I need to move because I have financial problems which may cause me to lose my home (please complete the financial details form and return with your application) (Page 11)

I currently live in housing association or council property which is too big for me (Page 10)

I need to move because I have to share a bathroom or kitchen with people who are not part of my household (Page 11)

I want to move because I want to set up home for the first time (Page 11)

I need to move because I am being affected by frequent incidents of anti-social behaviour I

need to move in order to give or receive support or care (Page 9)

#### Section 5: Why do you need to move? ... continued

#### Long term illness/ disability

If you need to move because of a long term illness or disability please have the enclosed medical questionnaire completed and returned with your application form.

#### Tick which applies to you

I am currently in	hospital of	or residential	care and	cannot be	discharged	as my	home is unsuitable	е
(Page 8)								

I cannot stay in my current home because I need adaptations and my current home cannot be adapted (Page 8)

I need to move because I cannot get into or out of my home or I can not get to the toilet in my home (Page 8)

I need to move because I have a long term illness or disability which is made worse by my current housing conditions (Page 9)

#### **Additional Information**

Please use this space to tell us about anything else which you feel may be relevant to your application

#### **Section 6: Special requirements**

If you need a property which is adapted to accommodate a disability please let us know what adaptation/ features you require. Please only tick those features which are essential to avoid reducing the options available to you.

Tick which applies to yo	bu
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Level/ ramped access Wheelchair adapted		
Level access shower	Property ground floor toilet	
Clos o mat toilet	High rise bath	
Stair lift Through floor lift		
Designated Car parking		
Other (Please state)		

#### Section 7: Where do you want to live?

Please look at the enclosed list showing where ClwydAlyn has homes and tell us which areas to move to in order of preference.

1.	3.
2.	4.
	71

In the areas you have chosen are there any streets or schemes where you do not want to live?

Please tell us if there are any areas where we do not have homes at the moment, where you would like to live if we are able to build in the future?

Not all of our properties are suitable for pets. Please give details of any pets you want to move with you.

#### Section 8: Connections with ClwydAlyn

Are you or your partner an employee of ClwydAlyn?

Yes No

Are you or your partner related to an employee or board member of ClwydAlyn?

Yes No

If yes please give details below

Name of employee/ board member

What is their relationship to you?

#### Section 9: Monitoring information

**ClwydAlyn** wants to assist all sections of the community. In order to monitor how successful, we are we need to collect information for monitoring purposes. This information will be treated in confidence and will only be used for equality monitoring purposes. It will not be taken into account when we are deciding who will be offered a property.

We will respect your privacy and you do not have to answer all of the questions but the more questions you answer the more you will help us to improve our services.

ClwydAlyn is committed to the protection of personal information and is subject to the General Data Protection Regulation. Your information will be held securely in accordance with our privacy notice which can be found at <u>www.clwydalyn.co.uk/privacy-policy</u>

Are you	Main Applicant	Joint Applicant	
Male			
Female			
Prefer not to say			
Is your Gender Identity the same as the gender you were assigned at birth?	Yes No	Yes No	
Religion / Belief			
Are you	Main Applicant	Joint Applicant	
Buddhism			
Christianity			
Islam			
Hinduism			
Judaism			
Sikhism			
No religion			
Prefer not to say			
Other (Please state)			
<b>Others Living in your home</b> Do you consider any other member of your household over the age of 18, to have a Religious Belief that is different from what you have mentioned in the Religious Belief Section?			

Yes No Prefer not to say

Full Name	D.O.B	Religion

### Section 9: Monitoring information

What is your Sexual Orientation?		
Are you	Main Applicant	Joint Applicant
Heterosexual		
Homosexual		
Lesbian		
Bi-Sexual		
Prefer not to say		
Other (Please state)		
Others Living in your home Do you consider any other member of your household of Sexual Orientation that is different from what you have		
Yes No Prefer not to say		
Full Name	D.O.B	Religion

#### Section 9: Monitoring information... continued

#### Disability

The 'Equality Act 2010' says that a disability is a physical or mental impairment that has a significant and long-term effect on a person's ability to carry out daily activities.

Are your day-to-day activities limited because of a health condition or disability which has lasted, or is expected to last, at least 12 months?

First Applicant	Yes	No	Prefer not to say
Second Applicant	Yes	No	Prefer not to say
Please tick the boxes that apply	Main A	pplica	nt Joint Applicant
Mobility Problems			
Deaf / Hearing impaired			
Blind / Visually impaired			
Mental Health			
Speech impaired			
Learning Disability			
Alcohol related problem			
Drug related problem			
Leaving Care / Institution			
Social / communication impairment			
Prefer not to say			
Other health issue (Please state)			
Others Living in your home Does anyone else in the household have their day-to-d condition or disability which has lasted, or is expected t			
Yes No			
If yes, please state their name(s) and describe their di	sability o	or vulne	erability
Do any other members of the household use a wheelch Yes No	nair?		
If yes, please state which members			

Section 9: Monitoring	information.	continued
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What is your race?			
How would you describe your ethnic origin?			
Please tick	Main A	Applicant	Joint Applicant
White Mixed/multiple			
ethnic groups			
Black/African/Caribbean			
Asian Gypsy or Irish			
Traveller			
Arab			
Other, please describe			
Prefer not to say			
<b>And</b> How would you describe your national identity?			
British			
Welsh			
English			
Scottish			
Northern Irish			
Irish			
Other, please describe			
Prefer not to say			
Do you consider yourself to be a refugee?	Yes	No	
Do you consider your partner to be a refugee?	Yes	No	

**Others Living in your home...** Do you consider any other member of your household over the age of 18, to have an Ethnic Origin or National Identity that is different from what you have mentioned in the above Section?

#### Yes No Prefer not to say

Full Name	Date of Birth	Ethnic Origin	National Identity

### Section 9: Monitoring information... continued

What is your employment status?		
Please tick	First Applicant	Second Applicant
Employed in full-time work (30+hrs)		
Employed part time (less than 30 hrs)		
Zero Hours Contract		
Job seeker		
Self employed (full or part time)		
Retired		
Full-time education		
Looking after family/home		
Permanently sick/disabled		
Not in Education, Employment or Training		
Government supported training		
Other (please state)		

Do you look after, or give any help to support family members, friends, neighbours or others because of either: long term physical or mental ill health/disability or problems related to old age?

First Applicant	Yes	No	Prefer not to say
Second Applicant	Yes	No	Prefer not to say

#### **General Household information**

Do you have a bank account from which you can make direct debits?	Yes	IN O
If no, would you like information about how to set up a bank account?	Yes	No
Do you have a computer/laptop in your household?	Yes	No
Do you have access to the internet in your household	Yes	No
(for example smartphone or computer)?		No
Would you be interested in training and support to improve your IT skills?	Yes	NU

#### Section 10: Communication needs

We know people don't always have the same communication needs — you may need us to provide a service more suited to your needs. Please indicate the method of communication in your order of preference, 1, 2, 3, 4. Please indicate as many or as few as you wish to do so.

How would you like to c	ontact us?			
E-mail	Text	Letter	Telephone	
Other (please state)				
How would you like us to	o contact you?			
E-mail	Text	Letter	Telephone	
Other (please state)				
Which language would y	/ou prefer us to use when	we contact you?		
English	Welsh	English written	Welsh written	
Other including British Si	gn Language (please state	)		
If you have problems re us how you would like i	eading English and you w it.	vould like information in a	another way ple	ase tell
In Braille	In Large Print	Audio on CD	Face to face	
Other (please state)				
I would like information family (please tell us de	e sent to my Carer/Suppo etails below):	rt Worker/Other member	of my	
	d speaks English or Welsh se tell us which language y		erpreter to transla	ate the call. If
When we call you on the	telephone, would like us to	use an Interpreter?		Yes
I need a British Sign Lang	guage (BSL) interpreter to	be there.		Yes
When we visit you in you	r home, is there anything w	ve should know?		Yes
I would like to know wher there with me	n you are coming to visit so	I can arrange to have son	neone else	Yes
I would like you to knock	loudly and give me time to	get to the door		Yes
Other (please state)				

Section 10:	Communication	needs	continued
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Are there any days of the week it would be inconvenient to contact you (please state):

#### Section 11: Emergency contact information

Please give us details of the person we should contact in the event of an emergency.

PLEASE DO NOT GIVE DETAILS OF ANYBODY FROM YOUR HOUSEHOLD AS WE WOULD AUTOMATICALLY TRY TO CONTACT THEM BEFORE TRYING TO CONTACT ANYBODY ELSE.

Person to contact in case of an emergency

Their relationship to you

Emergency contact phone number

Please keep us up to date with any changes.

#### Section 12: Marketing consent

Here at ClwydAlyn we take your privacy seriously and will only use your personal information to administer any account you have with us and to provide the products and services you have requested from us.

However, from time to time we would like to contact you with details of other housing-related products or services we provide. If you consent to us contacting you for this purpose, please tick to say how you would like us to contact you:

Post	Email	Telephone	Text message	Automated call	

We may also like to pass your details onto other housing-related product or service companies, so that they can contact you by post with details of goods and services that they provide. If you consent to us passing on your details for that purpose, please tick to confirm:

l agree

If you have changed your mind about being contacted for marketing purposes, please contact our Customer Services Team on **0800 1835757** to update your preferences.

Our full privacy notice is available at <u>www.clwydalyn.co.uk/privacy-policy</u>

#### Section 13: Declaration

The information supplied by you at sections 1-10 above will be held by ClwydAlyn Housing Ltd in accordance with our obligations under the General Data Protection Regulation. We will use this information for the purpose of processing your application. We will also use this information in anonymised form to help us plan and deliver our services. We will also use your contact details to advise you of any new products or services provided by ClwydAlyn. We will treat your information as confidential and will not share your information with any organisation outside ClwydAlyn unless you agree or unless disclosure is permitted or required by law. For more information about how we use your data please ask to see our privacy policy or view it on line at www.clwydalyn.co.uk

Please show this notice to anyone else whose details are included on this form

Please read the Declaration below and sign to confirm that we may store and use the information you have supplied in the way we have described above.

— I / we confirm the details and information provided on this form are to the best of my knowledge true, and that legal action may be taken against any person who obtained accommodation as a result of giving false or misleading information.

- I / we authorise the' ClwydAlyn Housing Ltd to make any enquiries necessary to confirm the accuracy of the details supplied on this form.
- I / we authorise the ClwydAlyn Housing Ltd to contact other persons/organisations to obtain verification of any details provided in this application, or to obtain further information relevant to this application, including Housing Benefit information.

First Applicant Signature	Second Applicant Signature
Print name	Print name
Date	Date

Please return your completed application form together with any supporting documents to:

**ClwydAlyn** 72 Ffordd William Morgan St Asaph Business Park St Asaph Denbighshire LL17 OJD