



ClwydAlyn

Department: Maintenance – Maintenance – Planned Works & Responsive / Voids

Job Overview

Multiskilled Operative

Permanent

- £35,786 per year
- North Wales, Field Based
- 40 hours per week
- Monday to Friday – 8am – 4.30pm
- X2 Vacancies



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Department:	Maintenance – Planned Works & Responsive / Voids
Salary	£35,786 per annum
Location:	North Wales / Field Based
Hours:	40 hours a week, working between the hours of 8am and 4.30pm.

Job purpose:

We are looking for 2 Multiskilled Operatives.

- One to join our Planned Works team
- One to join the Responsive & Voids team

ClwydAlyn Property maintenance is part of the ClwydAlyn Housing Group and provide maintenance and property repairs for our residents.

ClwydAlyn Property Maintenance is made up of the following teams: Electrical, Plumbing & Heating, Responsive & Voids, Planned Works, Finance and Operations.

- As part of the Planned Works department to assist in the removal and installation of 465 Kitchens / Bathrooms each year.
- As part of the Responsive Repairs & Voids team, you will carry out maintenance tasks in response to repair requests from residents, as well as prepare empty properties (voids) to a high standard ready for new tenancies.

The successful candidate will have the required skills to undertake all aspects of works to a high standard and in a timely manner, excluding specialist services around Electrical and Gas Works

Minimum Requirements for the role:

- You will hold a clean full driving licence.
- City & Guilds or NVQ in Joinery or time served experience
- You will have a skill set of at least 3 other trades e.g. plastering, tiling, Plumbing
- A very good understanding of tools and equipment to be used
- A very good understanding of onsite H&S
- Have good IT skills and competency. Training will be provided on Group specific IT systems.
- Can complete timesheets and log information electronically.

A enhanced DBS check will be required for this role. ClwydAlyn will pay for this.



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Job Overview

Multiskilled Operative

Is this role right for me?

If you're a multiskilled tradesperson who enjoys variety and takes pride in your work, we would love to hear from you. Ideally, you'll have skills across at least four different trades and a qualification in one area such as carpentry, plumbing, plastering, tiling, or flooring.

There is a requirement to be a part of an on call rota for this post. This currently is being on call 1 week out of every 7 weeks. You will receive an additional payment for this.

You'll be someone who enjoys solving problems, whether working independently or as part of a supportive team, and you'll take real pride in delivering a great service to our residents. We're looking for people who are comfortable using IT systems (with full training provided) and open to developing new skills.

A Day in the Life of a Multiskilled Trade Operative at ClwydAlyn

As a Multiskilled Trade Operative at ClwydAlyn, your day is dynamic, hands-on, and genuinely impactful. You'll start by reviewing your schedule, which could include a variety of tasks such as plumbing repairs, carpentry work, plastering, tiling, or general maintenance across ClwydAlyn's wide range of residential and commercial properties. Each job presents an opportunity to solve problems, improve homes, and make a real difference to the lives of the residents we support.

Throughout the day, you'll engage directly with tenants, ensuring their concerns are addressed promptly, professionally, and with real care. Health and safety are a constant priority, and you'll use mobile communication tools to receive job updates, order materials, and report completed work, helping to deliver a responsive, high-quality service.

Working at ClwydAlyn means being part of a team that truly values kindness, capability, and enthusiasm. You'll be supported by colleagues and managers who prioritise wellbeing, with access to a dedicated Health and Wellbeing team.

At ClwydAlyn, you're not just maintaining homes – you're helping to build thriving communities and a better future for everyone.



Key responsibilities

- Work efficiently and collaboratively within the Maintenance Department across a range of areas, including Planned Kitchen and Bathroom Upgrade Programmes, Planned Heating Upgrades, Responsive and Emergency Repairs, Empty Property Refurbishments, and Routine Repairs.
- Deliver high-quality repair, replacement, and improvement works, ensuring pride and care is taken in every task.
- Provide a positive and respectful service to all residents, living the ClwydAlyn values of **Trust, Hope, and Kindness** in every interaction.
- Support, mentor, and guide colleagues and apprentices, sharing skills, technical knowledge, and encouragement to build a strong and capable team
- Maintain a strong focus on health, safety, and wellbeing, ensuring all work is completed to a safe and high standard for yourself, colleagues, and residents.
- Accurately record work activities, materials used, and timesheets using ClwydAlyn's mobile systems, helping maintain excellent service delivery.
- Plan work effectively, including reviewing measurements, ordering materials, and managing time to achieve positive outcomes for residents and the wider team.
- Maintain tools, equipment, and materials responsibly, helping ensure safety and efficiency across all work areas.
- Collaborate openly with supervisors, planners, and fellow operatives to share ideas, improve practices, and maintain high standards of workmanship.
- Embrace flexible working where needed, including supporting an on-call rota (currently 1 week in every 7) and occasionally offering evening or weekend support.
- Participate in training, development, and learning opportunities to continue building your own skills and to stay current with best practices.
- Actively support the introduction and use of new technology and ways of working that improve services for residents and communities.
- Champion inclusivity, respect, and equality in every aspect of your work, ensuring everyone feels valued and heard.
- Identify any tasks beyond your skills or experience and communicate openly with your manager, ensuring work remains safe, supportive, and team-focused.

About ClwydAlyn



ClwydAlyn was formed in 1978 as a non-charitable Registered Social Landlord and now manages over 6,500 homes and employs 760 staff. We deliver a range of housing management related services, which includes care and supported housing, development, and repair and maintenance services across North Wales (Denbighshire, Flintshire, Conwy, Wrexham, Powys, Gwynedd and the Isle of Anglesey).



Our homes and services include social family housing and single person accommodation, supported living accommodation and specialist care and nursing services, low-cost home ownership, leasehold management services and intermediate and market rented housing. The Group's turnover is £64m.

We are an ambitious Housing Association and very driven by our values and mission. We believe that it is wrong that there is still so much inequality and poverty across our region, and we know that this impacts every aspect of people's lives. We took a strong position to end evictions four years ago and we use our money and influence to do all we can to support those experiencing poverty and to champion for change across our country.

Why work for us – Benefits

As well as making sure staff have access to a free meal each day, other benefits include:



Health benefits

We offer a range of health related benefits including a Cycle to Work scheme, Eye Care scheme and Health Care Cash Plan.

We also offer a free and confidential counselling service to all staff.



Annual Leave

We offer 25 days plus bank holidays increasing to 30 days after 5 years' service.

Additional flexibility to buy and sell up to 5 days annual leave (pro rata).



Enhanced sickness pay

Enhanced sickness pay after 1 years service rising to a maximum of 3 months full pay, 3 months half pay.

In serious and life threatening situations we agree support on an individual basis.



Dedicated Wellbeing Support

We know that fostering high levels of wellbeing is good for people, the organisation and the communities we work within. We are committed to creating positive, flexible working environments where individuals and communities can thrive.

We have a dedicated Workplace Wellbeing Team and we provide a wide range of support and wellbeing-related benefits to support good mental, physical and social wellbeing.



Families are important

We offer 4 months full pay and 5 months half pay when on Maternity, Adoption or Shared Parental Leave.

We also offer an agile and flexible working environment to support families and carers.



Pension

Defined Contribution pension scheme with matched contributions (up to 8%) and death in service benefit 3 times your salary.



Financial wellbeing and support

We offer a range of support including access to savings and loans through a credit union, access to support from our in-house Welfare & Money Advice Team and access to a free lunch for all staff.



Learning & Development

Investing in the personal development of staff to reach their potential is our priority.

Through formal training, on the job learning, coaching and mentoring, we provide a learning environment that is supportive for each person to build skills that will help them be great in their job today but also enable them to grow a career with us for the future.

How to apply?



You can send a video or audio note with your expression of interest by telling us why you are applying for the role or

email your CV to recruitmentca@clwydalyn.co.uk

or visit our website www.clwydalyn.co.uk/work-for-us

Come have a conversation with us, we look forward to hearing from you!

Good luck!