



ClwydAlyn

# Merton Place

**Merton Place provides a friendly, warm and caring environment for older people, requiring residential, nursing and palliative care.**

**Located on the North Wales Coast in Colwyn Bay, Merton Place is a purpose-built care home, featuring homely facilities, with staff dedicated to delivering the highest standard of 24-hour care and support.**

It's a place you can truly call home, giving residents the opportunity to live comfortably and lead their best lives, at every stage of their health and support needs.

Our well-equipped bedrooms are bright, safe and comfortable. Our chefs pride themselves in knowing the preferences and needs of our residents and prepare good quality, nutritious

and well presented meals.

We believe in promoting independence with support on hand when required and recognise that everyone is different, with different interests. There is plenty of space with lounges on each floor, enabling residents to socialise if they wish, or the space to do their own thing.

You want peace of mind, comfort and independence and Merton Place will give you all of this. The development is managed by an experienced team of staff and we are an established and highly respected provider of specialist accommodation.

# Why choose Merton Place?



## Purpose built care home

A purpose built care home with en-suite facilities' and a lounge and kitchenette on each floor.



## Our Care

24- hour care and support and our skilled nursing team ensure we can meet people's needs as they change.



## Activities and Events

We have a dedicated Activities Coordinator who plans a range of events and activities, giving residents the option to join in and socialise if they wish.

### ✓ Nursing Care with advanced

#### Nurse call system

#### ✓ Residential Care

#### ✓ 54 Single rooms

#### ✓ En-suite Facilities

#### ✓ Lounge on each floor

#### ✓ Kitchenette on each floor

#### ✓ Hair salon

#### ✓ Competitive fees – designed to be accessible to all



### ✓ Dedicated activities co-ordinator

#### ✓ Flexible care and support

#### ✓ Highly trained professional and friendly team

#### ✓ Wheelchair accessible

#### ✓ Designated smoking area

#### ✓ Internet access available

#### ✓ High quality, nutritious and varied meals

#### ✓ Set in a quiet, safe and secure Conservation area





# Our latest inspection



**Here are the key highlights from the latest official inspection from Care Inspectorate Wales, for Merton Place:**

## Well-being

- Residents have control over their daily lives, with choices in meals, activities, and personal care preferences.
- A strong sense of community is fostered through visits from local schoolchildren and a dedicated activities programme.
- Health and safety are prioritised, with staff responding quickly to calls for support.
- Safeguarding measures ensure residents are protected, and their views are regularly sought.

## Care and Support

- Personalised care plans are regularly updated to reflect individual needs and preferences.
- Staff are praised for their friendly, compassionate, and responsive approach.
- A variety of engaging activities, including entertainment and social events, enhance residents' quality of life.
- High standards of hygiene and infection control are maintained, with trained staff overseeing care.

## Environment

- The home is designed for accessibility, with spacious rooms, wide corridors, and ensuite wet rooms.
- Freshly decorated and well-maintained communal spaces promote comfort and social interaction.
- Regular safety checks are carried out, with fire safety systems being upgraded for enhanced protection.
- The home's location provides easy access to local amenities and transport links.

## Leadership and Management

- Strong governance ensures high-quality service, with regular audits and resident feedback taken into account.
- Staff feel valued and work well as a team, receiving ongoing training and professional development.
- Recruitment processes ensure that only well-vetted, qualified staff provide care.
- Recent improvements in fire safety monitoring demonstrate the provider's commitment to continuous improvement.

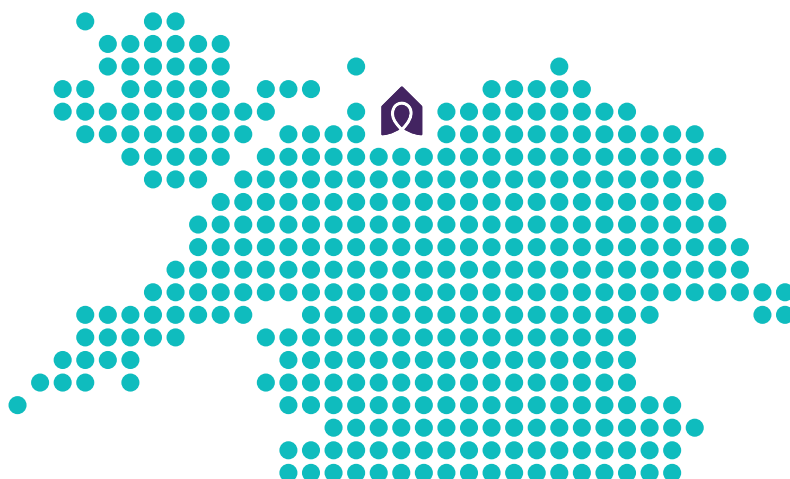
# Location

Merton Place is set amongst its own beautifully landscaped gardens, which are fully wheelchair accessible, in a quiet, conversation area. Local amenities and shops are within a short walking distance away. Accessibility is easy via the convenient transport links.

Merton Place blends in with the local community, providing a high level of privacy and security for its residents.

We warmly welcome you to visit Merton Place and see for yourself the high standard of care we provide. A visit provides you the opportunity to ask questions, meet our team, and get a real feel for our supportive, friendly community.

Scan here  
to see a  
video of  
Merton Place:



## What our families say:

### Review from D M (Daughter of Resident) -

*"My mum is the most precious thing to me and knowing that she is being taken care of is a godsend. Mum has been in Merton Place for nearly 7 years and I cannot praise the staff more for taking such good care of her and keeping in touch with the family. Putting family members in care homes is a difficult decision but having an excellent care home helps to diminish any worries."*

### Review from P T (Husband of Resident) -

*"Fantastic home and the staff are brilliant. My wife is very happy there and feels at home. Facilities are good and weekly events for residents are well thought out. The staff are very helpful and friendly, my wife is looked after very well. Highly recommend. Thanks to all staff for everything they do."*

## Contact details:

Merton Place

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[www.clwydalyn.co.uk/merton-place](http://www.clwydalyn.co.uk/merton-place)

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Merton Place is managed by ClwydAllyn  
Clwyd Allyn is a Charitable Registered Society