ClwydAlyn *Department: Supported Living*

Job Overview

Project Worker

There are two vacancies available. One full time and one part-time. Please state on your application which you are interested in.

- Located: Wrexham, Wrexham Foyer
- £12.96 Per hour
- Hours: Full time: 37 hours per week
- Part time – Hours to be agreed
- Shifts: 12 week rolling rota which includes Days, Nights, and Weekends.

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Department:	Supported Living
Location:	Wrexham Foyer, Wrexham
Pay	£12.96 per hour
Hours:	37 per week working a 12-week rolling rota which includes Days, Nights, and Weekends. Shifts vary in length between 6 hours and 12.5 hours. **Or** Hours to be agreed for part time role
Job purpose:	As a project worker you will play an active role in creating an environment where our residents can flourish. You will be someone who values inclusivity and is passionate about giving people support in their home and within their community to improve their quality of life.
Qualifications:	Youth & Community, Housing or Social Care qualifications or relevant experience.

This role requires an Enhanced Disclosure & Barring Service (DBS) check which we pay for.

Is this role right for you?

You will need to have:

1. An ability to work with people, using our core values of hope, trust and kindness coupled with life and/or work experience that has given you a true level of empathy and understanding
2. IT skills – Due to the requirement of record keeping you will be expected to learn and use specialist software on a daily basis as well as the basics such as Word, email, and various other systems –
3. Self-motivated – You need to be able to demonstrate a level of self motivation both in terms of daily working practice and in terms of taking responsibility for your own personal development. This is not a job role for people who want to just rock up.

If you're passionate about making a difference and enjoy teamwork, the Project Worker role at Wrexham Foyer might be perfect for you. This role involves empowering residents to transition to independent living by developing essential life skills and fostering community integration. You'll facilitate activities that promote social inclusion and well-being while providing guidance on education, volunteering, and apprenticeships.

Key qualities include: flexibility, resilience, and a proactive attitude. You'll need to demonstrate trust, kindness, and hope in all interactions, creating a safe and inclusive environment. If you're motivated by helping others reach their potential and can handle challenges, this role is both rewarding and impactful

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The Challenges and Rewards of the Role

The Project Worker role at Wrexham Foyer is both challenging and rewarding. The greatest reward comes from helping residents overcome their own challenges, such as dealing with complex needs and transitioning to independent living. By empowering residents to develop life skills, you play a crucial role in their journey towards self-sufficiency and community integration.

Challenges:

- Dealing with Complex Needs: Residents may have diverse needs, including substance misuse or mental health issues. This requires resilience, patience, and effective handling of challenging behaviours.
- Emotional Strain: Building close relationships with residents can be emotionally demanding, especially when facing setbacks or slow progress. Balancing empathy with professional boundaries is essential.
- Flexibility: The role requires a flexible schedule, including evenings and weekends, to provide continuous support.

Rewards:

- Making a Difference: The most significant reward is the opportunity to positively impact residents' lives, helping them gain independence and improve their quality of life.
- Personal Growth: The role offers continuous learning and personal development opportunities, enhancing skills such as communication, problem-solving, and resilience.
- Community Impact: Contributing to the community by supporting vulnerable individuals to reintegrate and thrive is highly rewarding.
- Supportive Environment: Working in a team that values trust, kindness, and hope creates a supportive and fulfilling work environment.

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About Wrexham Foyer

Wrexham Foyer, managed by ClwydAlyn, is dedicated to supporting young people aged 16 and over who are homeless or at risk of homelessness. The primary goal is to empower residents by providing a safe and supportive environment where they can develop the skills and confidence needed to transition to independent living.

Key objectives include:

1. Providing residents with essential life skills such as cooking, cleaning, financial management, and maintaining a tenancy.
2. Ensuring residents have access to healthcare services and support for mental health and substance misuse issues.
3. Facilitating opportunities for education, volunteering, apprenticeships, and work placements to help residents build a stable future.
4. **Social Inclusion:** Promoting activities that enhance social skills, confidence, and community engagement.

Big Sleep out event with ClwydAlyn Staff raising money for Homelessness Charity

Over the years, many residents have successfully moved on to independent living, equipped with the skills and confidence needed to maintain their tenancies and lead fulfilling lives. These success stories highlight the impact of the comprehensive support provided by the Foyer.

Community Integration: The Foyer has effectively integrated numerous residents into the community, helping them find employment, pursue education, and engage in social activities. This integration fosters a sense of belonging and contributes to the overall well-being of the community.

Why It Matters: The achievements of Wrexham Foyer underscore its vital role in the community. By providing targeted support and creating opportunities for growth, the Foyer not only helps individuals overcome their immediate challenges but also lays the foundation for long-term success. The ongoing commitment to resident well-being and community integration ensures that Wrexham Foyer remains a beacon of hope and transformation for those in need.

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Key Roles and Core Functions

Relationship building and teamwork is key to the success of this role. You will provide advice and support to our residents, empowering and encouraging them to make positive choices which could lead to volunteering, apprenticeships, work placements, education and ultimately moving onto living an independent lifestyle and contributing and feeling part of the community.

Your role is crucial in supporting and helping develop life skills and the skills required to maintain a tenancy once they move on to independent living. This will include skills such as cooking and cleaning as well as supporting welfare benefits applications, access to healthcare and signposting to specialist services such as substance misuse services and mental health services

The role is both challenging and rewarding – making a real difference to people's lives means that you'll need to be bold, passionate and confident in having open and honest conversations.

As a Project Worker you will:

- Facilitate opportunities including activities for residents which will promote social inclusion, confidence, social skills, wellbeing and diversity.
- Lead on our values incorporating safeguarding and health and safety in everything you do.
- Have a flexible and proactive approach to supporting our residents and supporting the team
- Lead by example, demonstrating our values, behaviours and Code of Conduct.
- Be accountable for your own and team actions.
- Be open and encourage honest conversations, be willing to accept and act on constructive feedback, keeping people informed, and always do what we've said we'll do.
- Having a resilient approach to dealing with challenging behaviours.
- Take pride in your working environment.
- Treat everyone as an individual.
- Be open to change and work with partner agencies so that we can achieve more and find solutions to the challenges we face.
- Believe in bringing out the best in people, equipping them to make their own decisions and meeting their full potential.
- Be able to record and capture the progress of a resident's journey using various IT systems.

Benefits for working with us:
As well as a free meal every day for all staff, other benefits include:

Health benefits

We offer a range of health related benefits including a Cycle to Work scheme, Eye Care scheme and Health Care Cash Plan.

We also offer a free and confidential counselling service to all staff.

Annual Leave

We offer 25 days plus bank holidays increasing to 30 days after 5 years' service.

Additional flexibility to buy and sell up to 5 days annual leave (pro rata).

Enhanced sickness pay

Enhanced sickness pay after 1 years service rising to a maximum of 3 months full pay, 3 months half pay.

In serious and life threatening situations we agree support on an individual basis.

Dedicated Wellbeing Support

We know that fostering high levels of wellbeing is good for people, the organisation and the communities we work within. We are committed to creating positive, flexible working environments where individuals and communities can thrive.

We have a dedicated Workplace Wellbeing Team and we provide a wide range of support and wellbeing-related benefits to support good mental, physical and social wellbeing.

Families are important

We offer 4 months full pay and 5 months half pay when on Maternity, Adoption or Shared Parental Leave.

We also offer an agile and flexible working environment to support families and carers.

Pension

Defined Contribution pension scheme with matched contributions (up to 8%) and death in service benefit 3 times your salary.

Financial wellbeing and support

We offer a range of support including access to savings and loans through a credit union, access to support from our in-house Welfare & Money Advice Team and access to a free lunch for all staff.

Learning & Development

Investing in the personal development of staff to reach their potential is our priority.

Through formal training, on the job learning, coaching and mentoring, we provide a learning environment that is supportive for each person to build skills that will help them be great in their job today but also enable them to grow a career with us for the future.

About ClwydAlyn

ClwydAlyn was formed in 1978 as a non-charitable Registered Social Landlord and now manages over 6,500 homes and employs 760 staff. We deliver a range of housing management related services, which includes care and supported housing, development, and repair and maintenance services across North Wales (Denbighshire, Flintshire, Conwy, Wrexham, Powys, Gwynedd and the Isle of Anglesey).

Our homes and services include social family housing and single person accommodation, supported living accommodation and specialist care and nursing services, low-cost home ownership, leasehold management services and intermediate and market rented housing. The Group's turnover is £64m.

We are an ambitious Housing Association and very driven by our values and mission. We believe that it is wrong that there is still so much inequality and poverty across our region, and we know that this impacts every aspect of people's lives. We took a strong position to end evictions four years ago and we use our money and influence to do all we can to support those experiencing poverty and to champion for change across our country.